

NOVEMBER 2013

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

JULIE GIBSON, ACTING DIRECTOR

Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.

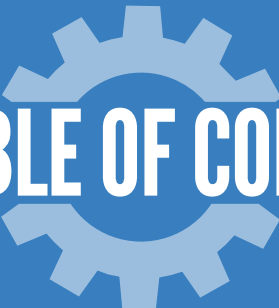


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **6.1%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$321,704,851.26**

Trust Fund Balance: **\$71,498,916.66**

Number of Employers in the Shared Work Program: **345**

Number of Affected Employees in the Shared Work Program: **27,568**

Amount Intercepted in Tax Returns from Claimants with Overpayments: **\$20,300,920.33**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in November: **647**

SIF Balance (as of last day of November): **\$4,505,316.47**

New Permanent Total Disability (PTD) Claims Paid: **32**

Total Amount Paid for New PTD Claims: **\$3,350,174.92**

Average Cost Paid on New PTD Claims: **\$104,692.97**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in November: **162**

First time payments which were due but held in November: **\$2,823,828.81**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in November: **1,794**

Total Amount of 1st Payments which were due but held in November: **\$36,969,477.51**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,239**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations in November: **\$587,508** / YTD: **\$9,797,286**

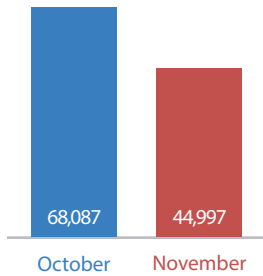
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations in November: **\$28,800** / YTD: **\$871,200**

Number of Missouri Miners Trained: **187**

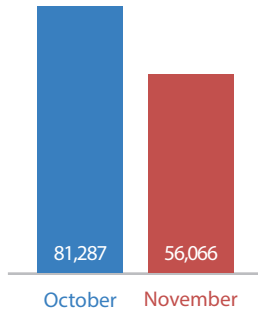
Number of Hazards Found at Missouri Mine Sites: **40**

Number of Miners Assisted by Hazards Removed: **543**

CALLS ANSWERED



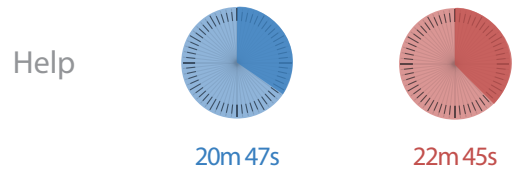
CALLS IN QUEUE



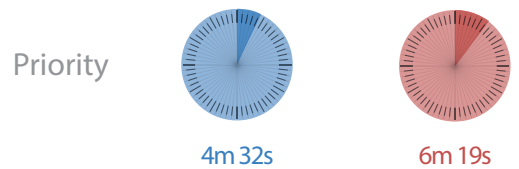
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

October 382 / \$193,204.48 Amounts November 208 / \$125,251.06 Amounts

National New Hire Overpayment Cases due to Crossmatch

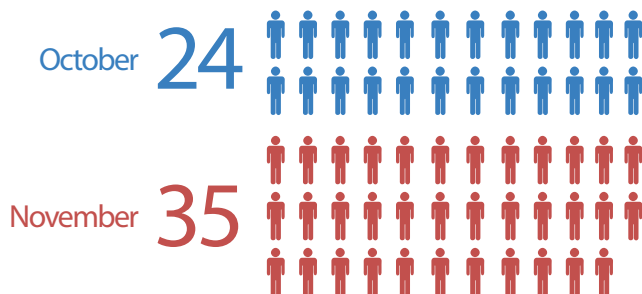
October 902 / \$426,576.94 Amounts November 645 / \$322,098.19 Amounts

UI Cases Referred for Prosecution

October 26 / \$775,815 Recovered* November 3 / \$691,096 Recovered*

*monthly totals are subject to change

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

October 424 / November 307 / YTD: 5,641

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

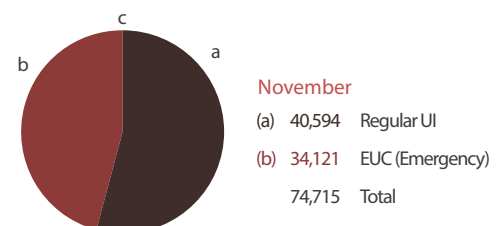
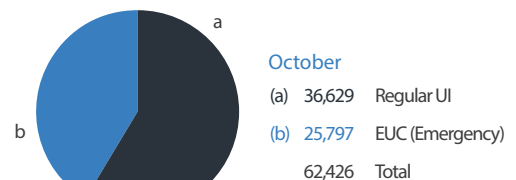
October 62 / November 64 / YTD: 853

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

October \$107,179 / November \$73,443 / YTD: \$1,551,518

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

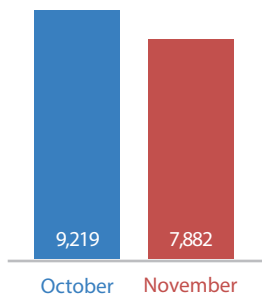
from 2013 Interest Assessment

Total Interest Assessment: \$12,501,510.81
 Collected: November \$24,799.50
 Outstanding: November \$126,799.00

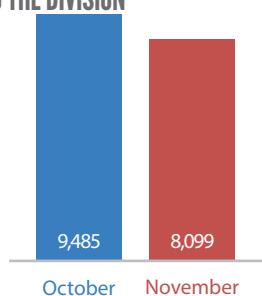
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

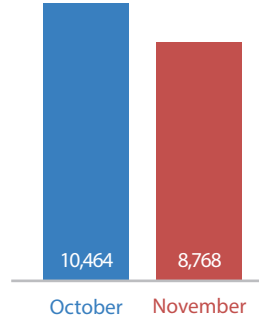
FIRST REPORTS OF INJURIES (FROIs) FILED



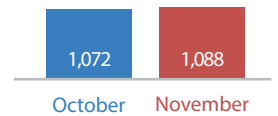
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



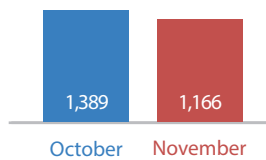
WORKERS' COMPENSATION CASES PROCESSED



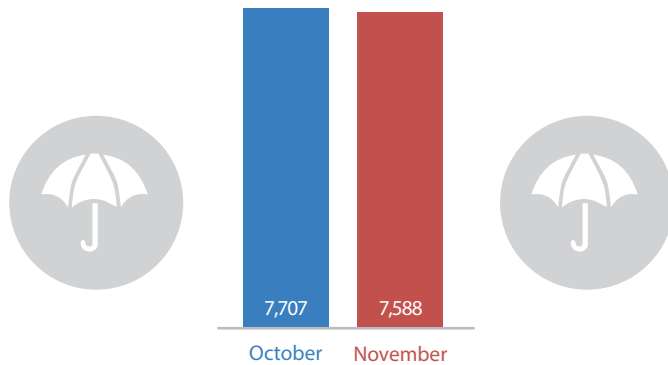
CLAIMS FOR COMPENSATION RESOLVED



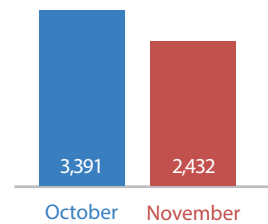
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED



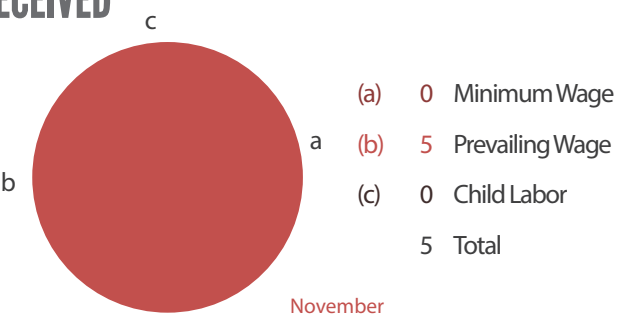
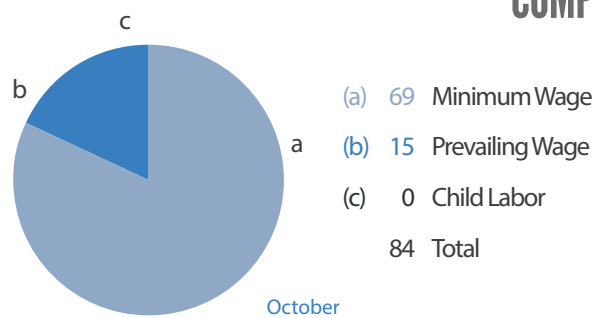
ELECTIONS HELD



ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

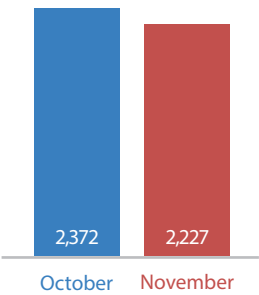


COMPLAINTS RECEIVED

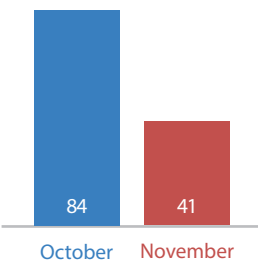


CALLS ANSWERED

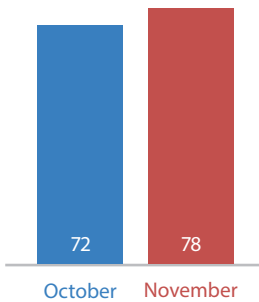
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

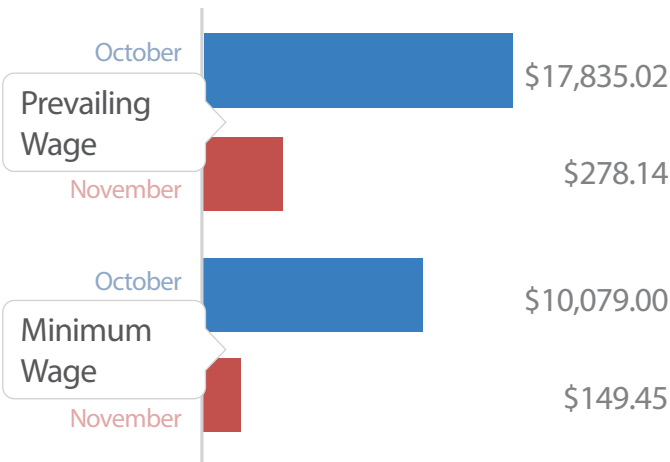


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

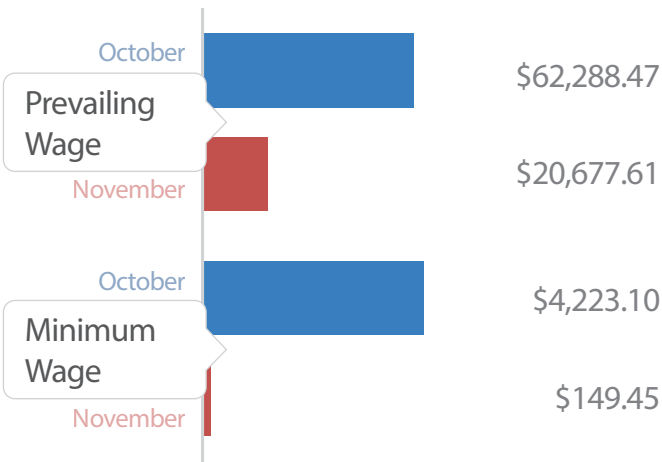


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

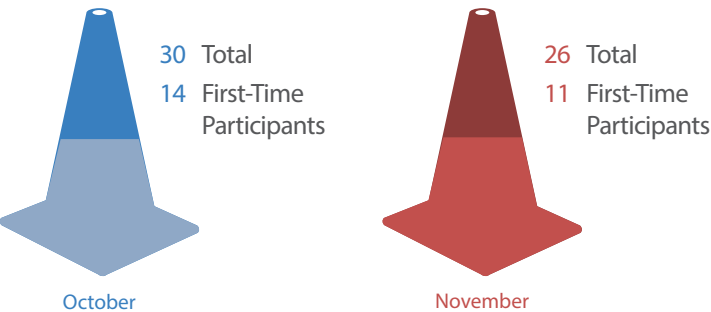
Restitution Assessed



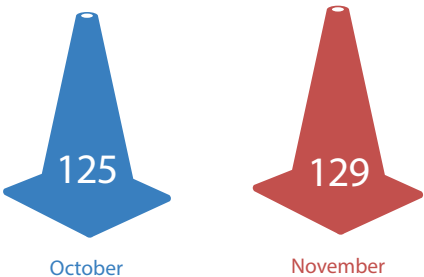
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



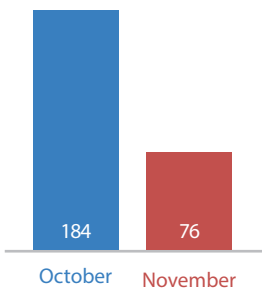
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



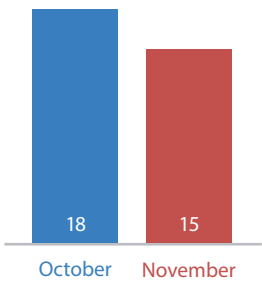
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

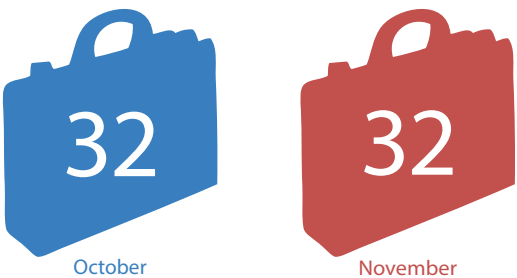
CASES CLOSED



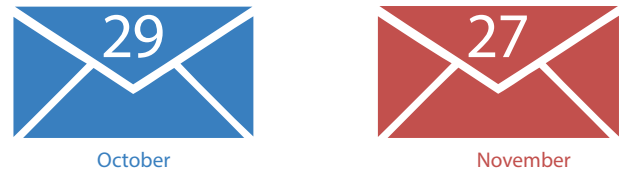
CASES SETTLED *(includes conciliations, mediations, early resolutions)*



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED



CASES SET FOR HEARING October 1 / November 0

CASES APPEALED IN CIRCUIT COURT October 3 / November 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	October	November
Participants	172	109
Sessions	5	5

WEBSITE HITS FOR SPECIFIC PAGES

DIVISION OF WORKERS' COMPENSATION WEB HITS

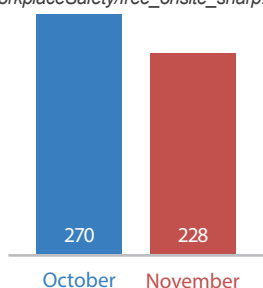


DIVISION OF LABOR STANDARDS WEB HITS



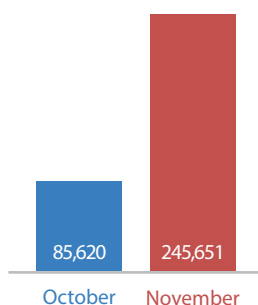
ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp



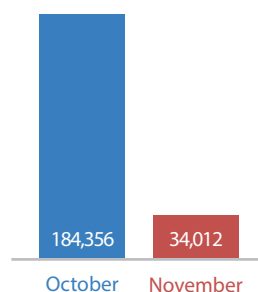
UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



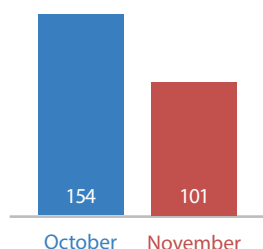
USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



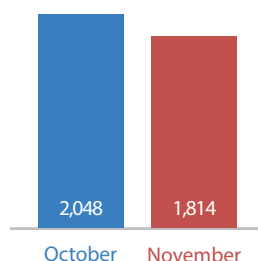
WORKERS' SAFETY PROGRAM

http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp



MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



**TOTAL LABOR.MO.GOV
WEBSITE HITS
NOVEMBER
632,064**

Total Views for MoLaborDept Channel: 460,778

Top 5 Most Viewed YouTube Videos

1. Labor Talk: Grain Bin Safety 2,760 views
2. This Week's Unemployment FAQ: November 14, 2013 733 views
3. Calculating Your Weekly Benefits 581 views
4. This Week's Unemployment FAQ: November 5, 2013 420 views
5. This Week's Unemployment FAQ: October 23, 2013 323 views

Featured Video on YouTube

This Week's Unemployment FAQ: November 26, 2013

<http://www.youtube.com/MoLaborDept>

Most frequently asked question:

How will the Thanksgiving holiday affect my unemployment benefits?

0:11 / 0:43